

CLIENT FUNDS WITHDRAWAL

Step 1: The Client will initiate a withdrawal request through Client Portal and the same will be sent to Broker for onwards approval. Please note that Client can only place the request if its bank account is verified and account profile is approved. If a request remains pending for more than one day, the Client must contact his Broker.



The screenshot displays the PMEX CSR Client Portal System interface. At the top, the header includes the logo and the text "PMEX CSR Client Portal System". Below the header, the user information is shown as "User: TRD9960000 Type: Trader" and a "Logout" link. A navigation menu contains "Reports", "Profile and Funds Transfer", and "Admin".

A red error message states: "You cannot initiate request through your house account. Please contact administrator." Below this message is a "Client Withdrawal Request" form. The form contains the following fields:

Client Withdrawal Request	
TraderID	TRD9960000
Title	MTS TEST TRADER
IBAN No	123456789123456789123456
Current Balance	-5689086170.28
Amount *	<input type="text"/>

Below the form are "Submit" and "Cancel" buttons. A red error message below the buttons reads: "No transaction request available." At the bottom of the form area is a "Delete All Transactions" button.

Step 2: Successfully validated requests will be directly credited into Clients designated bank account within two banking days.

Note: If a withdrawal request remains pending for more than one day, the Client must contact his Broker.